

## Go Play! 2023 Policies

Happy New Year! We are pleased to continue to offer services to your dogs and pride ourselves on giving your dog a superior and safe daycare experience. 2023 will mark our 17<sup>th</sup> year serving the Arlington & surrounding communities!

We have a daycare and grooming rate increase effective January 30<sup>th</sup>, 2023. We've avoided raises our rates for as long as possible and appreciate your continued support and patronage during this difficult economic time.

- Daycare hours are Monday through Friday from 8:00am – 6:00pm.
- We offer early drop offs starting at 7:45am for an additional \$10.00. Dogs picked up after 6pm incur a late fee starting at \$15.00. There is no grace period for early drop-offs or late pick-ups.
- Daycare rates are \$30.00 per day. Puppies and adult dogs on a case-by-case basis are charged \$35.00 per day until the dog is acclimated to our program. There is a \$5.00 clean up fee for dogs who have frequent accidents inside.
- Daycare may be cancelled same day before 7:30am to avoid being charged the full daycare rate.
- We require a 50% payment of you dog's regular permanent schedule to hold your dog's permanent spot during any absences from daycare. This fee is not owed for days Go Play! is closed.
- Go Play! requires two weeks written notice of any permanent schedule change to avoid being charged in full for that time period.
- If you frequently cancel / make changes to your dog's permanent daycare schedule, you are at risk of being removed from your permanent schedule with two weeks notice given by Go Play!
- Vaccination requirements: all dogs are required to be kept current on Distemper / Parvo vaccines (or have a titre test run) and have a yearly negative fecal flotation. Dogs over 6 months of age must have a current rabies vaccination. We do not require the Bordetella vaccination.
- Dogs are required to wear an identification tag on their collar or harness.
- Payment is due upon completion of services. Daycare fees are due on the last day of the week your dog attends daycare. A late fee of \$10.00 per day will be added to all overdue bills.
- Dogs who are unwell (vomit, diarrhea, lethargic, etc.) will not be permitted to attend daycare. Please keep your dog home until they are feeling 100%!
- Please feed your dog breakfast and allow them to digest for at least an hour before attending daycare.
- **MARK YOUR CALENDARS: Go Play! is closed the following dates in 2023:** 5/29, 5/30, 5/31, 6/1, 6/2, 7/3, 7/4, 7/5, 7/6, 7/7, 9/1, 9/4, 9/22, 10/13, 11/23, 11/24, 12/25, 12/26, 12/27, 12/28, 12/29, 1/1/24.