



1046 Massachusetts Ave, Arlington MA, 02476, (781) 325-6088, GoPlayArlington@yahoo.com, www.GoPlayPetCare.com

## 2022 Policies

- Daycare hours are Monday through Friday from 8:00am – 6:00pm.
- Daycare rates are \$25.00 per day / \$30.00 for new clients during the introduction process.
- Dogs who have frequent accidents inside will incur a \$5.00 clean up fee.
- Daycare may be cancelled same day before 7:30am to avoid a \$25.00 cancellation fee.
- Dogs dropped off before 8:00am will incur a \$10.00 fee.
- Dogs picked up after 6:00pm will incur a late fee starting at \$15.00.
- Go Play! requires two weeks written notice of any permanent schedule change to avoid being charged in full for that time period.
- If you frequently cancel / make changes to your dog's permanent daycare schedule, you are at risk of being removed from your permanent schedule with two weeks notice given by Go Play!
- We are not able to hold spots for daycare. If you are taking a leave of absence from daycare (missing more than two weeks at one time), you will be charged 50% of your regular schedule rate in order to keep your dog on our permanent schedule.
- Vaccination requirements: all dogs are required to be kept current on Distemper / Parvo vaccines (or have a titre test run) and have a yearly negative fecal flotation. Dogs over 6 months of age must have a current rabies vaccination. We do not require the Bordetella vaccination.
- Dogs are required to wear an identification tag on their collar or harness.
- If you provide lunch for your dog, please send it in a labeled plastic bag (no glass containers.)

Currently, we are still only offering curbside drop-off and pick-up for daycare. The closing of our front door during the pandemic has resulted in several of our daycare dogs are now reactive to people in the daycare space. Because of this, it is unsafe to allow the front door to continually be opened for drop-offs and pick-ups. To keep all members of our daycare pack as well as our grooming dogs safe, we will continue with curbside drop-off and pick-up for the time being. While this is better for our pack, it is hard on our extremely busy staff (especially in times in inclement weather), and we require compliance to our curbside protocols. Thank you!

### Curbside Protocol:

- Once you arrive to drop-off, offer your dog the opportunity to have a quick potty break. We are experiencing more and more dogs having accidents inside immediately upon arrival due to the excitement of the car ride and anticipation of daycare – this will now incur at \$5.00 clean up fee.
- Text 781-325-6088 **WHEN** you have your dog at the back door. Do not text if you haven't given you dog the opportunity to potty, haven't parked yet, are still sitting in your car, or not even here yet.
- Once we receive a text, we expect to be able to open the door immediately and have your dog ready to be handed over. Please be courteous of our staff and our time!
- When you arrive to pick-up, text 781-325-6088 **WHEN** you are at the back door for your dog.
- Due to safety concerns, we will no longer be taking dogs directly in or out of your vehicle unless you have already made arrangements with Go Play! for an exception due to a medical condition.

**\*MARK YOUR CALENDERS\* 2022 Schedule Changes: Go Play! is closed the following dates for 2022:**

**5/27, 5/30, 5/31, 6/1, 6/2, 6/3, 7/1, 7/4, 7/5, 7/6, 7/7, 7/8, 9/2, 9/5, 10/7, 10/10, 11/24, 11/25, 12/26, 12/27, 12/28, 12/29, 12/30, 1/2/2023 – 1/6/2023**